

Quality and Environment Policy

CONTENUR

The management of CONTENUR S.L., aware of the importance of quality, the environment, energy efficiency and the circular economy, has put in place an integrated management system based on the requirements of the standards EN ISO 9001:2015, EN ISO 14001:2015, EN ISO 50001:2018 and EN ISO 14006:2011, and undertakes to provide suitable mechanisms for the whole organisation to be familiar with this policy and to understand and apply it, and for it to be reviewed and publicly available.

We are committed to:



Goals and review

Setting annual goals in line with this policy, which is reviewed every year by management, providing the necessary resources for it to be carried out.



Commitment to customers and compliance

Meeting customers' requirements, striving to exceed their expectations. Complying with applicable legal and regulatory requirements. Complying with our undertakings regarding the quality of the products or services provided, the environment, energy efficiency and energy use and consumption. Complying with other voluntary agreements that the company has signed up to (Plastics 2030 – Voluntary Commitment, OCS, etc.).



Continuous improvement

Planning our business so as to anticipate and enhance quality, environmental protection and energy performance. Promoting continuous improvement in the efficacy of our management system, fostering relationships with our customers that improve environmental and energy performance, and enhancing the competitiveness of our products and services, along with our market prestige.



European Agreement for a Circular Economy

Assuring the undertakings made on signing up to the European Agreement for a Circular Economy via three lines of action: increasing the use of recycled materials, development of OCS and greater resource efficiency (energy efficiency and eco-design).



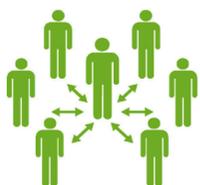
Design and procurement of products and services

Promoting the design and procurement of energy-efficient products and services so as to enhance energy performance.



Communication and training

Fostering training, communication and awareness-building with our employees, informing them of the commitments entered into and of how to use our management tools, so that they may be involved and take part in the system. Maintaining fluent communications with all stakeholders, ensuring that the information required is made available.



Staff involvement

Creating a suitable work environment so that our staff may be involved in achieving the organisation's goals and targets in terms of quality, the environment and the circular economy.

Signed: Iñigo Querejeta
CEO
Getafe, 1st April 2020