

sustainability
report

FOR
2023

CONTENÜR



contents



General Information

1. Letter from the CEO
 2. Key figures 2016
 3. Milestones 2016
 4. About CONTENUR
 5. Sustainability policy
-



6. Financial aspect

- Results
- Regional areas of influence
- Innovation and product development
- Quality



7. Social aspect

- Staff
- Commitment to equality
- Training and development
- Occupational risk prevention



8. Environmental aspect

- Commitment to the environment
- Upcycling and recycling
- Environmental impact indicators



letter from the
CEO

This report presents a comprehensive analysis of our social, labour and environmental performance.

It is my pleasure to present CONTENUR's fifth corporate social responsibility report for 2015.

This report provides details of the organization's financial, social and environmental performance, in keeping

with our company's steadfast commitment to transparency.

CONTENUR further strengthened its position in all aspects of corporate social responsibility in 2016 and strove to adapt all the measures and initiatives undertaken in this area in a practical manner in each country as it continued to expand internationally.

Beyond the company's financial performance, this report provides comprehensive analysis of our social, labour and environmental

performance, focusing in particular on the groups that add value to the company (staff, suppliers, customers, society, etc.).

On the financial front, the company focused its efforts on international growth, developing new products and improving quality in 2016.

In this 2016 report we highlight the increase in the use of recycled raw materials and the progressive implementation of the Lean Manufacturing system, which will help us to become even more efficient throughout the value chain.

In 2017 we will continue to improve our sustainability policy with a view to further alleviating our impact on society through our exemplary conduct towards the community, our customers and staff.



Iñigo Querejeta
CEO of CONTENUR

“...This report provides details of the organization’s financial, social and environmental performance.”



Over 30 years of global and innovative solutions.

key figures 2016



90,36€

Turnover (in € millions)



52

Countries with operations



815.000

Sold



1

Assembly facility for underground containers



2500

Customers



12

Subsidiaries



535

Full-time employees



2

Industrial plants





milestones
2016

FEBRUARY

Installation of the first underground containers in Edinburgh (Scotland).

Supply and installation of rear-loading containers in Lucas do Rio Verde (Brazil).



MARCH

CONTENUR manages washing and maintenance services in Cartagena de Indias (Colombia).

Children's playground maintenance contracts in San Fernando de Henares and Córdoba.

APRIL

Establishment of the new subsidiary in Peru.

Supply of side-loading containers in Basaksehir (Turkey).

MAY

CONTENUR presents its new stand at the IFAT trade fair (Germany).



JUNE

CONTENUR takes part in the TECMA trade fair (Spain).

Presentation of the prototype for the new bilateral-loading container (2SS).



JULY

New 120- and 240-liter H model rear-loading containers.



AUGUST

CONTENUR begins commercial operations in Hong-Kong.



Installation of underground containers and maintenance contract in Ilha Bela (Brazil).



OCTOBER

CONTENUR takes part in the Poleco System fair in Poznan (Poland).



SEPTEMBER

Design of a crane-lift container for the interior of a street billboard in partnership with Clear Channel.



NOVEMBER

First supply, Veolia ES Singapore Pte. Ltd, in Singapore.



DECEMBER

Participation in the Pollutec fair (France).



about CONTENUR

CONTENUR is the market leader in its field in Spain and Portugal and the third-largest player in Europe. It has three production facilities: two in Getafe (Spain) and one in Mielec (Poland). CONTENUR carries out its promotional activity and provides services through its commercial subsidiaries in 12 countries and distributors in a further 40.

Mission and Vision

Mission

"To design, build and sell end-to-end container solutions for urban waste that improve quality of life and make cities more attractive and sustainable".

Vision

"To be the global first port of call for customers and a stimulating employer."

Values

CONTENUR's vision is underpinned by six core values to which the company has a steadfast commitment.

Commitment to growth:

"We are a growing organisation".

Reliability: "We are a company with a clear and consistent line of action".

Customer-centric: "The customer is at the core of our decisions".

Spirit of service: "Good service is our differentiating feature".

People: "We nurture the development of our employees".

Innovation: "We develop new approaches to meet our customers' needs".

Description of range of products and services

CONTENUR is a leading provider of end-to-end waste containerization solutions.

- Side-loading containers.
- Rear-loading containers.
- Crane-lift containers.
- Underground containers.

- Containers for dog excrement – Sanecan®
- Container dimensioning, distribution, maintenance and cleaning services.
- Recycla®: A cutting-edge urban waste management system that allows local councils, service companies and the public to benefit from increased control over recycling.
- Maintenance services and adaptation of children's playgrounds so that they comply with regulation.
- Tecnix®.
- Bilateral-loading 2Side System solution®.

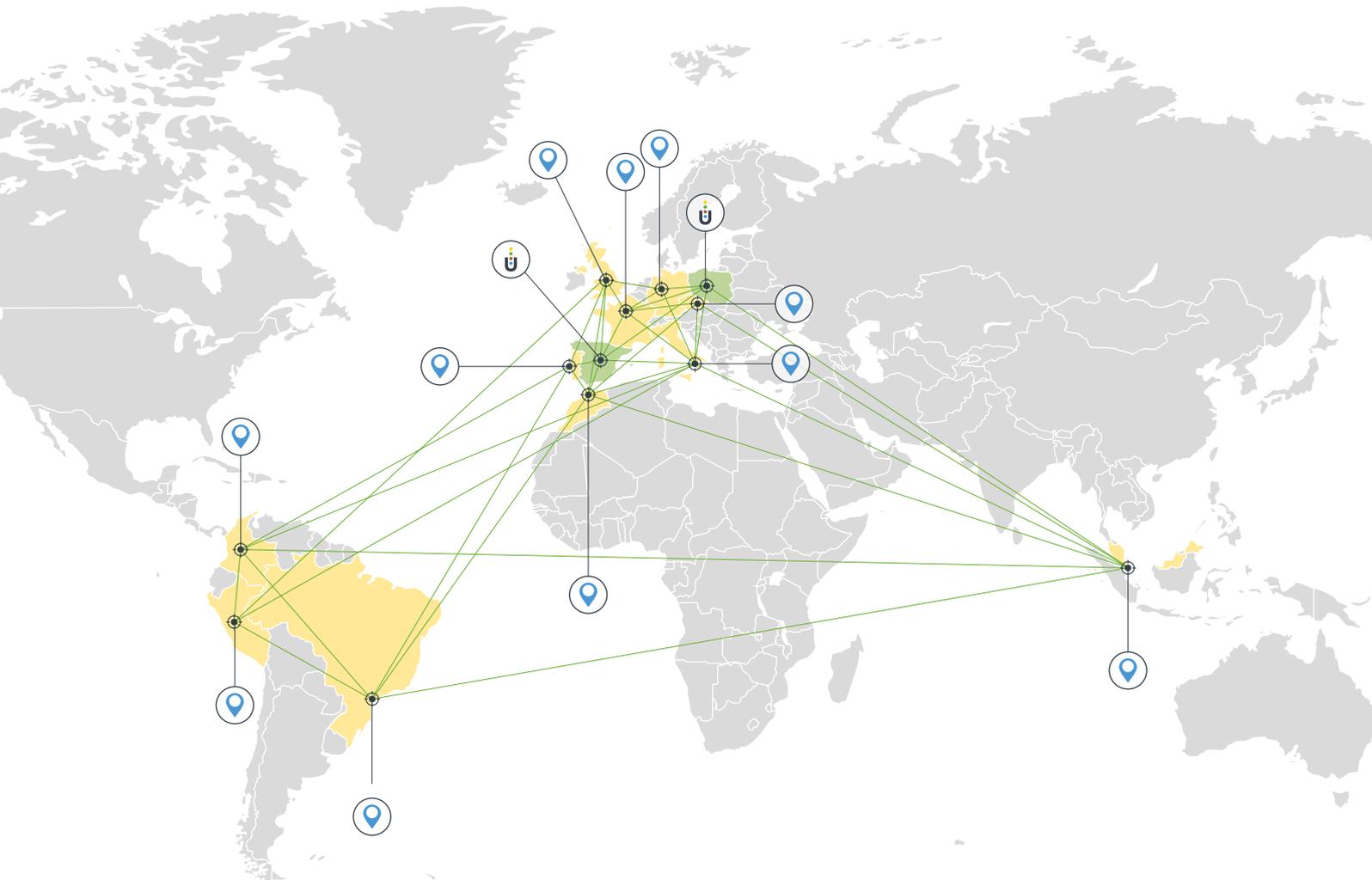


13

Subsidiaries in 13 countries

Contentur is the leading provider of end-to-end waste containerization solutions.

Solutions in over 40 countries





sustainability policy

CONTENUR carries out its activities in accordance with its commitment to the sustainable development of towns and cities and the creation of long-term value.

The company constantly strives to improve its working environment and relationships with stakeholders (shareholders, clients, employees, suppliers and communities), based on ethics and leading by example and transparency.

CONTENUR promotes business excellence, efficient products and services, the professional and personal development of its staff under equal conditions, preventive health and safety, respect for its surroundings and the environment, and the integration of the most disadvantaged groups.

Contenur's project aspires to be recognized as the benchmark in the sector both nationally and internationally, based on the following lines of action:

Ethical behavior and leading by example in a professional environment that promotes transparency and open and participative dialogue with all stakeholders.

Maintaining customer trust by providing efficient, high-quality products and services that meet their expectations, improving the sustainable behavior of products and contributing to the development of the cities of the future.

Fostering a respectful and participative working environment that allows the professional development of staff and encourages diversity and equality.

Implementing effective systems to prevent and reduce occupational hazards at the company's plants and offices as well as when carrying out maintenance activities, supported by training and awareness-raising among employees and suppliers in this area.

Reducing the environmental impact of its actions, based on strict policies for preventing and managing waste, the responsible use of materials and establishing standardized environmental management systems for all its activities.

The development of innovative projects involving scientific research, that allow the continuous development of the most efficient and competitive products and services while contributing to improving the quality of towns and cities and the lives of their inhabitants.



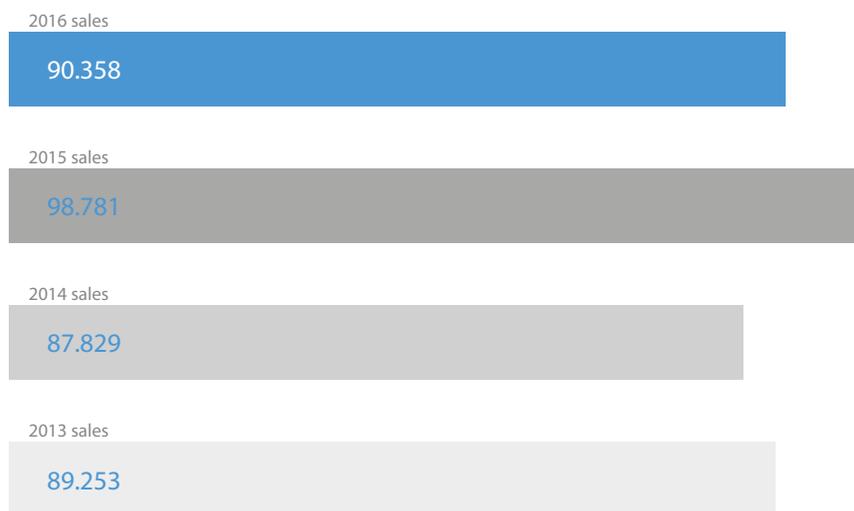
Developing projects and solutions to allow the inclusion of the most disadvantaged groups in cities.



financial aspect

Financial performance indicators:

in thousands of €



This section analyzes the company's financial performance, which is underpinned by:

- Quantitative growth in profits.
- An increase in regional areas of influence.
- The capacity and resources dedicated to innovation in order to safeguard the company's future.
- The quality of its products and processes.

FINANCIAL RESULTS

In terms of the basic variables of sales and profits, 2016 was a year of weak demand for **CONTENUR** in Spain owing to the prevailing political uncertainty.

It was also a year of sluggish execution of EU-funded projects in eastern Europe. Demand also declined in the United Kingdom and the value of the pound fell in the second half of the year as a result of the vote in favour of Brexit in June.

The forecast for 2017 is set out in the strategic plan for 2016–2020, which forecasts increased sales in southern Europe, boosted by the recovery of the Spanish market, and in the French and Polish markets. The commercial activity of the company's recently-created subsidiaries is also expected to rise sharply.



Regional areas of influence

CONTENUR's business activities and contact with clients take place through its sales and support staff in its various sales offices. In addition to its own network in 13 countries, CONTENUR has distributors and sales partners operating in over 40 countries.

In 2016 sales were made in 52 countries and a new sales office was opened in Peru.

International expansion is expected to continue apace in 2017 with the opening of a new office in the Czech Republic.

Activity Indicators

	2016	2015	2014	2013	Activities in 2016	2017 plan
Countries with activity	52	43	39	42	Launch of operations in Belarus, Taiwan, Myanmar, the Philippines and Malaysia.	Consolidation of the company's current position. An increase in the sales activity of recently-created subsidiaries (Peru, Colombia and Singapore).
Number of subsidiaries	13	11	10	9	Establishment of a new subsidiary in Peru.	Establishment of a subsidiary in Czech Republic.
Participation in fairs	4	2	4	7	Participation in IFAT (Germany), POLLUTEC (France), TECMA (Madrid), POLECO (Poland), Waste Expo Brasil (Sao Paulo).	Planned participations in Poleco in Poland and Municipalia in Spain. IV Meeting of Municipalities for Sustainable Development in Brasilia.
N° of sales staff	69	67	66	66	Increase from establishment of subsidiary in Peru and inclusion of project manager in France.	Recruitment of 2 people to meet the needs of the new subsidiary and the launch of a new product range.

INNOVATION AND PRODUCT DEVELOPMENT

CONTENUR's innovation activities are based on solutions and technical developments that seek to:

- Tailor its product portfolio to the changing needs of its customers and markets.
- Develop more environment-friendly products in terms of manufacturing, installation for clients and re-use at the end of their life cycle.
- Develop products that help clients improve recycling rates and the quality of recyclable material.
- Develop new technologies for capturing and managing data to enable the adaptation of CONTENUR's products to the "Smart cities" concept.

To achieve this CONTENUR has an R+D+i department and a permanent product development and innovation committee.

CONTENUR teams up with leading designers and technology development institutes to incorporate next-generation knowledge into its innovation projects.



New H model of 2-wheeled bins.

CONTENUR is committed to the competitive development of containerization and plays an active role in national and international associations and institutions in the sector including:



Innovation indicators:

	2016	2015	2014	2013
R&D staff	4	3	3	3
Developments undertaken	6	9	8	7
Patents, designs and utility models	170	167	165	157

Activities in 2016

- Manufacture and launch of the H model 120- and 240-liter containers.
- Design and development of a new 2SS bilateral-loading system®.
- Development and launch of glass container within a street billboard.

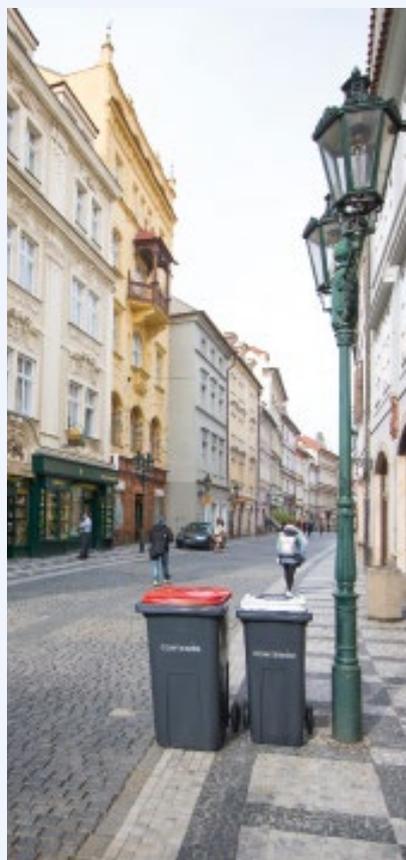


H model 240-liter container

Glass container within a street billboard



- Adaptation of crane-lift model for children.
- Development of new Smart elements for containers.
- Recruitment of a product engineer to strengthen the R+D+i area.



2017 plan

- Integration of new electronic locks into containers with different data transmission technologies.
- Manufacture and launch of the new 2SS® bilateral-loading container.



Electronic lock



2SS system containers®



Crane-lift loading for children

QUALITY OF PRODUCTS AND PROCESSES

Quality is key to CONTENUR's products and services, and all business streams and processes are certified to the ISO 9001 standard. Furthermore, all the company's products are manufactured to meet the applicable European legislation and certified by the continent's most prestigious laboratories and organizations, including TÜV, and product markings, including RAL-GZ 951/1, the CE mark for noise, ONCE (the Spanish National Organization for the Blind), and the Health Register.

The CONTENUR facilities in Getafe (Spain) and Mielec (Poland) are ISO 9001 certified for the design, manufacture and marketing of plastic and underground containers. CONTENUR has a total of 10 certified facilities in Spain that provide maintenance services for waste collection containers, street furniture and children's playgrounds.

CONTENUR's facilities have testing areas approved by Europe's leading laboratories, where products are tested to

the EN 840, EN 12574 and RAL-GZ 951/1 standards, in addition to internal testing protocols.

CONTENUR is also on the European Committee for Standardization and represented on the WG1 "Waste containers" working group, as well as the subgroups for all the different types of containers designed, manufactured, sold and maintained by the company.

The company also plays an active role in drafting new standards and reviewing existing ones.

In terms of clients and contracts, products and systems developed by CONTENUR are directly sold through a wide range of international distributors, with a presence throughout all of Europe, Asia, Africa and the Americas.

Certification activity in 2016

In 2016, CONTENUR carried out the following quality audits and product certification processes:

- ISO 9001-14001 follow-up audit.
- Follow-up certification audit for RAL-GZ 951/1 for the range manufactured in Mielec and certification of new products (C120 H and C240 H).
- Initial RAL-GZ 951 (2013) certification of the Getafe production facility for the C140, C660 and C770 products.
- Follow-up audit for EN 840 and EN 12574 certification for the full product range manufactured at the Getafe production facility.

Certification in 2017:

- Renewal of ISO 9001 and ISO 14001 (2015) certification.
- Follow-up audit for RAL GZ 951 certification for the Mielec and Getafe production facilities.
- Renewal of certification for the 2400 D and 3200 D side-loading products to the UNE – EN – 12574 (2007) standard.
- RAL GZ 951 certification of the C360, C660 and C770 products manufactured at the Getafe facility.

Key indicators

Quality complaints fell by 19.7% compared with 2015 thanks to an increase in external control, with more shop-floor quality checks, and a roving quality inspection for the early detection of errors.



19,7%

Reduction in quality complaints

Quality indicators	2016	2015	2014	2013
Quality complaints	77	96	116	126
Average resolution time (days)	15	14	18	16
Complaints as a % of total orders	0,37%	0,54%	0,61%	0,90%

2016 activities

Purchase of testing equipment for the RAL GZ 951 certification of finished product.

- Investment in testing equipment for additional control of raw materials used during the production process.
- Investment in quality laboratory equipment for mechanical testing of raw materials and product (flexibility, traction and impact).
- Implementation of the 5S at the Getafe and Mielec production facilities:
 - > Improves the orderliness of the plants, optimizing management time and inventory reduction.
 - > Mapping of all production processes.
 - > Adaptation of the management and environmental system in accordance with the ISO 9001(2015) and ISO 14001(2015) standards.

- Inclusion of the "red table" at CONTENUR, daily meetings involving all company departments where deviations are irregularities arising from our activity are analyzed and pinpointed. This enables solutions to be implemented in real time. SST is included in the "red table".
- Monitoring of the service quality of external transport companies.
- Recruitment of a quality technician to increase activity in the department and better satisfy customer demands: testing, RAL certification and materials control and quality processes.

2017 plan

- A 6.5% reduction in the number of quality complaints compared with 2016.
- Establishment of control plans for the different stages of production processes.
- Standardization of the technical supply specifications for suppliers.
- Materials and finished product testing plan to increase the % of recycled material in the product range.
- Improvement of the approval processes for pigments, raw materials and materials.



Product and service quality is key at CONTENUR and all its business streams and processes are certified in accordance with the ISO 9001 standard.



Política de Calidad y Medio Ambiente

CONTENUR

La Dirección de CONTENUR S.L., consciente de la importancia de la Calidad y el Medio Ambiente, establece un Sistema de Gestión basado en los requisitos que establecen las normas UNE-EN-ISO 9001 y UNE-EN-ISO 14001 y se compromete a implantar los mecanismos adecuados para que la organización conozca, entienda y lleve a la práctica esta Política, así como para que ésta sea revisada y esté disponible públicamente.

Nos comprometemos a:



Objetivos y revisión

Establecer objetivos anuales coherentes con esta Política, lo cual es revisado cada año por la Dirección.



Compromiso con clientes y con la Normativa

Satisfacer los requisitos de los clientes, realizando un esfuerzo por exceder sus expectativas, así como los requisitos legales y otros requisitos.



Mejora continua

Promover la actividad para prevenir y mejorar la Calidad y la Protección del Medio Ambiente, impulsar la mejora continua de la eficacia del Sistema de Gestión, fomentando las relaciones con nuestros clientes y su satisfacción, aumentando la competitividad de nuestros productos, servicios, así como el prestigio en el mercado.



Minimización del impacto ambiental

Asegurar la protección del medio ambiente y la prevención de la contaminación aplicando las mejores técnicas disponibles en nuestras instalaciones.



Comunicación y formación

Fomentar la formación, comunicación y sensibilización de nuestros empleados, informando sobre los compromisos adquiridos, el uso de herramientas de gestión, con el fin de que sean parte implicada y participativa del sistema. Así mismo, mantener una comunicación fluida con clientes y partes interesadas.

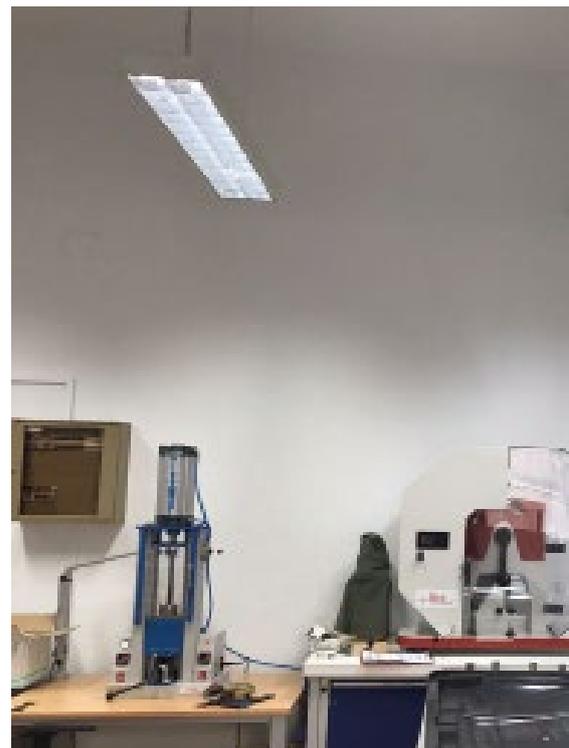


Implicación del personal

Crear el ambiente de trabajo apropiado para que el personal se involucre en la consecución de los Objetivos y Metas de la organización.

Fdo. Miguel Domercq
Director General

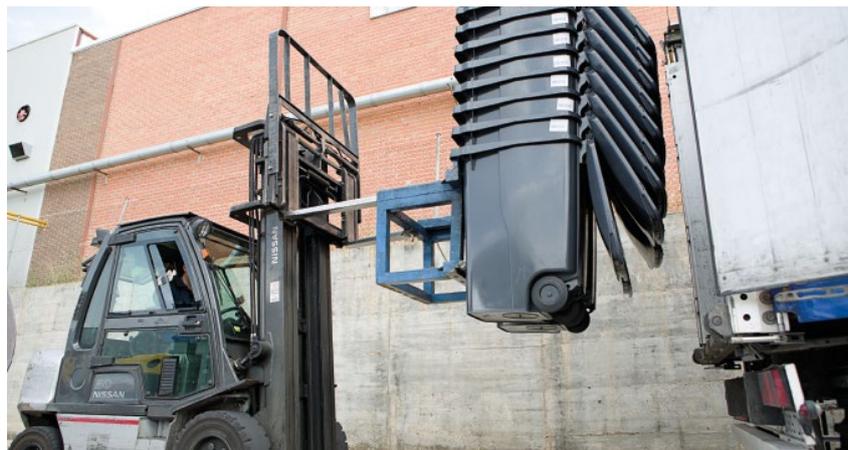
Fecha: 17 de Julio de 2017



Service quality and customer satisfaction index

CONTENUR defines service quality in terms of the percentage of late orders and minimizing the number of days of delay to the agreed delivery date.

The change in key indicators was as follows:



Service quality

	2016	2015	2014	2013
Delay to agreed delivery date (days)	0,75	0,73	0,88	1,02
Orders delivered late (%)	3,3	2,9	3,5	3,64

For 2017 CONTENUR has set a target of keeping the figure for delays below 0.80 days and the percentage of orders delivered late below 3%.





social aspect

This section of the report analyses **CONTENUR's** practices in relation to people, with the following aims:

- Promoting equal opportunities.
- Creating an environment of satisfaction and a sense of belonging among staff.
- Integrating people with different abilities.
- The training and professional development of staff.
- Promoting adequate health and safety conditions in the workplace.

CONTENUR staff

In 2016 the company averaged 535 members of staff in 34 workplaces in 12 different countries.

The key indicators show a high average number of years of service, low staff turnover and a high percentage of permanent contracts.

Commitment to equality

CONTENUR is committed to establishing and developing policies that integrate equal treatment and opportunities into its business, avoiding direct or indirect discrimination on grounds of gender, and promoting and encouraging measures to deliver real equality in the heart of its organization.



Its equality plan, established in 2014, formally sets out these principles for each of the areas in which CONTENUR operates. It covers recruitment, promotion, salaries, training, working conditions and terms of employment, occupational health, working hours and work-life balance, with a specific emphasis on indirect discrimination.

The company has an equality committee comprising workers and union representatives, which meets on a quarterly basis and closely monitors the established policy.



CONTENUR

CARTA COMPROMISO PLAN DE IGUALDAD

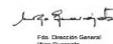
CONTENUR S.L. declara su compromiso en el establecimiento y desarrollo de políticas que integren la igualdad de trato y oportunidades entre mujeres y hombres, sin discriminación directa o indirectamente por razón de sexo, así como en el impulso y fomento de las medidas para conseguir la igualdad real en el seno de nuestra organización como principio estratégico de nuestra política de Recursos Humanos.

En todos y cada uno de los ámbitos en que se desarrolla la actividad de esta empresa, selección, promoción, política salarial, formación, condiciones de trabajo y empleo, salud laboral, ordenación del tiempo de trabajo y conciliación, asumimos el principio de igualdad de oportunidades entre mujeres y hombres, prestando especial atención a la discriminación indirecta, entendiendo por ésta "La situación en que una disposición, criterio o práctica aparentemente neutros, pone a una persona de un sexo en desventaja particular respecto de personas del otro sexo".

Los principios enunciados se llevarán a la práctica mediante la implantación de un Plan de Igualdad que suponga mejoras, arribándose los correspondientes sistemas de seguimiento, con la finalidad de avanzar en la consecución de la Igualdad real entre mujeres y hombres en la empresa.

Para llevar a cabo este propósito se contará con la representación legal de los trabajadores en todo el proceso de desarrollo y evaluación de las mencionadas medidas del Plan de Igualdad y se informará a todos los trabajadores de las decisiones que se adopten a este respecto.

Dirección General


Fdo. Dirección General
Iago Querejeta

Getafe, a 20 noviembre 2009

CONTENUR S.L. - C/ Ferrera, 3 (Pob. Ind. Los Angeles) - 28008 Getafe - Madrid - España - Teléfono 911 516 200
www.contenur.com

CONTENUR

Features of CONTENUR's workforce	2016	2015	2014	2013
Nº of employees	535	547	532	590
Employees by category	215 E / 320 O*	214 E / 333 O*	208 E / 324 O*	214 E / 376 O*
Nº of workplaces	34	32	31	29
% of women	20%	20%	19%	18%
% staff with permanent contracts	82%	80%	80%	80%
Average years of service	11.7 years	11.6 years	11.4 years	10.5 years
Average age of staff	44.5 years	44	43	43
Average turnover	1,28%	1,92%	1,68%	1,91%

* E - Employee | O - Operative


98%
Compliance

Accessible to all containers
installed in Vitoria, 3,200-liter model



CREATING AN ENVIRONMENT OF SATISFACTION AND A SENSE OF BELONGING

The main channels for promoting participation and listening to people within the organization are:

- The biannual staff satisfaction survey.
- Staff meetings: Monthly departmental meetings to discuss information on the company's performance and issues relevant to individual areas.
- Development interviews: Annual interview by each head of area with each member of their staff to identify areas for improvement in their performance and training needs.

- Committee for ideas for improvement: A committee to evaluate and recognize the best ideas contributed by all the organization's staff for products, processes, operations, savings and working conditions.
- Induction program: A program for new recruits to ensure they understand how the company's various services operate and the duties of staff.
- Biannual presentation of results by senior management to the company's staff.
- Annual information meeting: Held every January for staff with a direct influence on the reporting of earnings.

Workplace environment	2016	2015	2014	2013
General satisfaction index	biannual	82	biannual	85
Staff meetings	98%	73%	77%	78%



535

Number of employees in 2016



INTEGRATING PEOPLE WITH DIFFERENT ABILITIES

CONTENUR has always been a strong advocate of integrating people with disabilities or who are at risk of social exclusion into the workplace, adapting jobs to the profiles of its employees and promoting agreements for the integration of people with disabilities into the workplace and their incorporation into the labour market.

The group works to make employment opportunities a reality for everyone and understands the best way to promote integration in the workplace is through direct recruitment, ensuring the personal and professional development of staff with a continuous focus on the company's values.

In this context, CONTENUR complies with Spanish legislation on the social integration of disabled people (LISMI), ensuring that they make up at least 3% of the workforce.

Moreover, since 2009 the company has also been working with the Adecco Foundation to integrate disabled people into the workplace.

TRAINING AND PROFESSIONAL DEVELOPMENT OF STAFF

Training	2016	2015	2014	2013
Total spent on training	105.100 €	125.300 €	75.200 €	77.000 €
Spending on training per employee	197 €	229 €	141 €	131 €
Training hours per employee	18	11	10	12
Number of training hours	9.900	5.700	5.300	5.600

CONTENUR believes that having staff with the technical and professional training required for their job is instrumental in achieving its goals of growth and excellence.

CONTENUR's annual training plan is drawn up based on the needs detected in the annual development interviews.



2016 activities

- Recognition plan
- Review of the remuneration policy for the Mielec facility.
- Implementation of the flexible remuneration plan.
- Drawing up and execution of an internal promotions plan.
- Implementation of a new, more flexible working hours model.

2017 plan

- Execution of a workplace environment survey with a leading consultant.
- Implementation of the performance management and development program (talent management).
- To foster internal communication, CONTENUR has set itself a 100% achievement target for staff meetings in 2017.

OCCUPATIONAL RISK PREVENTION, HEALTH AND SAFETY



Occupational risk prevention is an ongoing and priority objective at CONTENUR, not only in terms of its social and human aspects, but also on account of its contribution to business efficiency.

In its prevention policy, the company's senior management states that all levels of the organization must act in line with the following principles:

- Communication and participation.

- Visible and ongoing commitment from management to occupational health and safety.
- Integrated prevention management.
- Accident prevention.
- Observation of regulations.
- Planning.
- Training.
- Commitment to continuous improvement.

Key indicators

Health and Safety	2016	2015	2014	2013
Number of centres	21	20	17	17
Number of facilities with OHSAS certification	21	20	17	
Number of accidents*	56	67	69	93
Absenteeism rate	4,03	3,1	4,9	3,6

* (total, with and without absence)

Política de

prevención de **Riesgos laborales**

CONTENUR

CONTENUR es una compañía dedicada al diseño, producción, comercialización y mantenimiento de sistemas de contenerización para la recogida mecánica de residuos, papeleras, parques infantiles y áreas de ocio y polideportivas.

La Prevención es un objetivo permanente y prioritario, tanto por su contenido social y carácter humano, como por su contribución a la eficiencia empresarial, por esto motivo, la Dirección establece que todos los niveles de la organización actuarán de acuerdo con los siguientes principios y compromisos:

- 

Compromiso visible y permanente de la línea de mando ¹¹

La Dirección mantiene un compromiso visible y personal con la prevención de los daños y el deterioro de la Salud del personal de la Organización y de otros grupos de interés afectados.
- 

Comunicación y participación ¹²

Los trabajadores recibirán información de los riesgos derivados de su actividad laboral y de las medidas de protección y prevención a adoptar. Todas las personas participarán en el desarrollo de la actividad preventiva.
- 

Gestión integrada de la prevención ¹³

La Prevención es una responsabilidad más de la línea jerárquica, siendo cada mando el responsable de la seguridad de su área, y cada trabajador responsable, ante su riesgo de las acciones que afectan a su seguridad.
- 

Prevención de los incidentes ¹⁴

Tendrán los incidentes en cuenta mayor. Para ello se identificarán y evaluarán los riesgos derivados de las actividades de trabajo, realizándose un control adecuado de las instalaciones y operaciones.
- 

Compromiso con la normativa ¹⁵

Se exigirá el respeto y cumplimiento estricto de toda la normativa relacionada con la prevención, verificando periódicamente su cumplimiento, mediante revisiones y auditorías.
- 

Planificación ¹⁶

Se establecerán objetivos alcanzables y adecuados a la organización, integrados en los objetivos generales de la empresa, planificándose su realización y evaluándose periódicamente su cumplimiento.
- 

Formación ¹⁷

Se desarrollarán planes periódicos de formación continua para prevenir los riesgos para la seguridad y la salud de los trabajadores y la actuación ante situaciones de emergencia.
- 

Compromiso de mejora continua y desempeño ¹⁸

Se establecerán, perseguirán, revisarán y mantendrán los objetivos y requisitos del Sistema para asegurar la correcta gestión y mejora del desempeño, realizando de forma periódica auditorías para verificar su cumplimiento.

Fdo: Figo Quintana
Director General

Getafe, 18 de noviembre de 2014

Occupational risk prevention is an ongoing and priority objective at CONTENUR, not only in terms of its social and human aspects, but also on account of its contribution to efficiency.

2016 activities

- Ergonomic measurements of all workstations have been carried out.
- Preparation of a list or guide including all PPE by workstation.
- Implementation of OHSAS certification for the Mielec production facility (Poland).



2017 plan

- 2017 objective: A 16% reduction in workplace accidents.
- Implementation of an occupational risk prevention management system at the Portuguese subsidiary.
- Implementation of the 5S at the Polish and Getafe production and dispatch facilities.
- Renewal of OHSAS certification in Spain, France and Poland.
- Implementation of truck access protocol in Poland.
- 2% reduction in the absenteeism rate in 2017.



environmental aspect



3,82%

Reduction in electricity consumption



24,5%

Total recycled material



15,1%

Reduction in water consumption

As a manufacturer and supplier of equipment for promoting and improving recycling in cities, CONTENTUR's activities are closely linked to the environment.

CONTENTUR is committed to designing processes and products that minimise the environmental impact of its industrial activity and the services it provides.

Its key activities are as follows:

- Design aimed at ensuring all components used in CONTENTUR products can be recycled.
- Guaranteeing that supply sources are of sufficient quality to allow more recycled material to be used in product manufacture.
- Employing next-generation injection moulds that optimize raw material use and energy consumption per unit produced.
- Design of products to optimize stacking and guarantee the reduction of CO₂ emissions into the atmosphere during the distribution process.
- Gradual adaptation of injection machinery to optimize its energy consumption.
- Gradual transformation of our maintenance fleet to electric or hybrid vehicles.

CO₂ emissions

CO₂ equivalent emissions per ton transformed in 2016 stood at 0.014 Tn/CO₂e in 2016, down from 0.406 Tn/CO₂e in 2015, a figure 29 times larger.

CONTENTUR was able to achieve such a drastic reduction in CO₂ emissions because 100% of the energy consumed at the Getafe facility now comes from 100% renewable sources.

Upcycling and recycling

CONTENTUR is committed to increasing the usage rate of recycled high-density polyethylene in its production.

1.Total % of recycled material in 2016: 24.5% (7 p.p. more than in 2015). 2017 target: 32%.



Fuel consumption unchanged compared with 2015.

CO₂ emissions

Energy consumption



3,82%

Consumption of energy per ton produced fell by 3.82% compared with 2015.

2016 activities

- Energy audit carried out (Report date 7/11/16). Recorded in the Register of the Directorate General of Industry, Energy and Mines of Madrid Region on 9/2/17.
- Gradual replacement of current lighting (fluorescent tubes) with LED technology in the company's head offices.
- Review and repair of small leaks in air ducts.

2017 plan

- The target is to reduce electricity consumption by 2% in 2017 compared with the average over the last 3 years.
- Monitoring and annual review of the targets set by the energy audit.
- Improve the motor efficiency system by installing a servo motor in machine 2 in Getafe. This achieves an energy saving of 30% per machine.
- Replacement of current lighting (fluorescent tubes) with LED technology at the Getafe facility. The potential savings from this measure are 50% per light.



CO₂ emissions

Fuel consumption



3.04l/ton

Diesel consumption
in 2016.

2016 activities

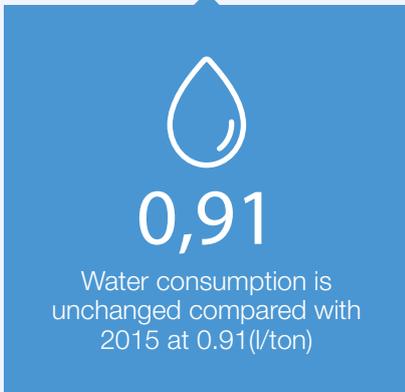
- Adequate maintenance of the vehicle fleet (forklifts, trucks and cars).
- Optimization of routes at the Services division.

2017 plan

- 2017 target: Reduce electricity consumption by 5% compared with the average over the last 3 years.
- Incorporation of new gas and electric vehicles to participate in public tenders over the year.
- Training and awareness plans for appropriate use of the available fleet of vehicles.
- Implementation and certification of the ISO 14001 (2015) environmental management system at the Mielec facility.
- Renewal of environmental certifications for the company's other facilities.
- Verification of the GHG (greenhouse gas) inventory for the Getafe plant and the Services unit.



Water consumption



Upcycling of recycled materials



Waste generation (kg/t manufactured)

2016 activities

- Installation of water meters for different uses to control consumption at individual points in the Getafe production facility.
- Preparation and implementation of the program to raise awareness about more efficient water use at the Getafe facility.

- Incorporation of a materials technician to carry out testing of raw materials.
- Investment in laboratories to improve the control of raw materials.
- Increase in the number of sources of recycled materials.

- The ratio has increased as a result of greater generation of contaminated absorbents and cloths waste.

2017 plan

- **2017 target:** to reduce consumption by 3% compared with the average over the last 3 years.
- Installation of water meters to control consumption in the other offices.
- Implementation of an awareness-raising program at the other subsidiaries of **CONTENUR**.

- Increase in the consumption of recycled materials to 32%.
- Preparation and monitoring of a quality control program for materials.
- Improvement in the properties of recycled materials to match the properties of virgin materials.

- The target for waste generation in 2017 is to reduce the amount generated in 2016 (0.73) by 5%.

Carbon footprint 2014/16



Carbon footprint from industrial activity (tons CO₂) / tons produced:

2014	2015	2016
0,483 Tn CO _{2e}	0,406 Tn CO _{2e}	0,014 Tn CO _{2e}



Carbon footprint from services (ton CO₂) / €1,000 turnover:

2014	2015	2016
0,052 Tn CO _{2e}	0,056 Tn CO _{2e}	0,051 Tn CO _{2e}



[www.
contenur.
com](http://www.contenur.com)



Torneros, 3 Pol. In. Los Ángeles
28906 Getafe. Madrid. Spain
MK17CORP.MEM.ENG.V1
